## What is the Application Process in Oregon?

## What applications will be available?

Oregon has developed a state-designed alternative to the Secretary's single streamlined application, which allows people to apply for health coverage in the new Marketplace, Medicaid and CHIP all at once. Oregon's online application includes a question which relates only to enrollment in a Qualified Health Plan, and in December 2013, will be switching the order of questions to target this more effectively to the people who need to answer it. Oregon's on-line application contains a question about income types that people shouldn't have to answer. This question will be removed from the online application in December 2013.

## What are the different ways people can apply in Oregon?

People will be able to apply in person, on the phone, or through the mail, starting October 1, and on-line starting 10/22.

## How will the on-line application work?

When people apply on-line, they will start by answering some standard questions (for example, name and address). As they continue, questions will appear based on their prior answers, so they will only have to answer questions that are relevant to them.

In some cases, people will be able to get an answer as to whether they are eligible for Medicaid or CHIP while they are still on-line.

What if an applicant is found not eligible for Medicaid or CHIP – will the application automatically be sent to the Marketplace for review, or does the applicant have to do something more?

Since Oregon is operating a state-based Marketplace, the state will use the single streamlined application to see if someone is eligible for Medicaid, CHIP or a qualified health plan, at the same time, no matter where it was filed. The applicant doesn't have to do anything to make this happen.

What will happen if an applicant is determined or assessed eligible for Medicaid by the Marketplace?

Will the application automatically be sent to the Medicaid or CHIP program, or will the applicant have to do something more?

Since Oregon is operating a state- based Marketplace, the state will use the single streamlined application to see if someone is eligible for Medicaid, CHIP or a qualified health plan, at the same time, no matter where it was filed. The applicant doesn't have to do anything to make this happen.